

Intake Questionnaire:

Client Information:

Name:

Phone Number :

Address:

Pet Information:

Pet Name:

Breed (if known)

Age

Male Female Neutered Spayed

Has your dog used an underwater treadmill?

What are the reasons you are seeking services from The Mutt Mobile?

Pet Health:

Does your dog have any general health concerns?

Has your pet recently undergone surgery? Y N

If yes, what surgery was performed and when?:

It is your responsibility to consult with your dog's veterinarian to ensure their candidacy for exercise in the hydro treadmill. Owners assume responsibility for their dog while in and as a result of The Mutt Mobile.

Pet Disposition and Activities

Current Daily Activity (ie: frequency and length of walks, etc.):

What motivates your pet? (Treats? Toys?)

Please list any food allergies for you and your pet

(We may use peanut butter as incentive)

Does your dog get along with other dogs?

(In the event of back to back appointments we want to ensure everyone is safe).

Please explain any behavioral tendencies that we need to know about your pet. _____

Please explain any apprehensions your pet may have about water.

Policies and Customer Liability Waiver:

Policies:

Cancellations, Missed Appointments

We request 24 hours notice if you must cancel a scheduled appointment. Canceling allows us to provide that appointment time to another pet in need. Should you miss an appointment without canceling the full amount of the session will be charged to your account.

Late Arrivals,

Appointments for late arrivals will be shortened to meet the scheduled completion time. Those arriving more than 10 minutes late may need to be rescheduled to keep from interrupting other appointment times.

We understand that emergencies arise and appreciate you keeping us informed of unforeseen circumstances.

Payment:

Financial Payment is collected before services are provided. All services purchased and fulfilled are digital and non-refundable. We will be able to refund the price for any unused services due to medical issues or unforeseeable circumstances. Products purchased at The Mutt Mobile locations may be returned to the same location for a full refund if they are unopened and/or unused within 15 days of purchase.

Health and Safety:

Pets must be clean, well groomed (including trimmed nails) and parasite free, with no signs of fleas, ringworm, mange, or contagious diseases before coming for a session. The Mutt Mobile reserves the right to refuse pets based on these criteria.

All pets must be restrained by a leash prior to entering The Mutt Mobile and must remain so while in our facility. Leashing is for your pet's safety and the safety of other pets and clients. Equipment is to be used only by or under the supervision of the staff in caring for our patients. Do not attempt to use, climb, jump, or balance on any of the equipment you may encounter during your visit.

The Customer Acknowledges:

The Mutt Mobile has disclosed to me the nature of hydro treadmill exercise. I authorize The Mutt Mobile to facilitate the recommended hydro exercise plans for my pet.

I understand that The Mutt Mobile's recommendations and exercise of my pet constitute no guarantee of results. I agree that I have not been made any medical

promise of success or guarantee of outcome of service. I understand that every dog is different and one's outcomes are based upon multiple factors.

In consideration of the foregoing, I waive and release any and all rights, claims, and causes of action I have or may have against The Mutt Mobile and its affiliates, officers, directors, employees, representatives, successors and assigns, that may arise as a result of any of The Mutt Mobile's recommendations or treatment of my pet, including, but not limited to any hydro exercise, massage, or other treatments or care.

I acknowledge that I have obtained all current and required vaccinations for my pet from a licensed veterinarian.

I understand that there are inherent risks associated with the use of The Mutt Mobile facilities arising out of or associated with use and conditions such as wet floors, equipment, and other pets. In consideration for The Mutt Mobile granting me permission to use their facilities, I agree to release The Mutt Mobile from liability arising out of or associated with such use, and hereafter waive any and all claims which may arise out of or be associated with such permissive use of the facilities.

I understand that exercising and performing physical activity may have inherent risks for my dog. I understand that dogs with the following conditions should not exercise on the hydro treadmill: cardiac disease, heart related conditions, uncontrolled seizures, respiratory infection, rashes or open wounds. I understand the potential dangers and recognize exercise on the treadmill could result in serious injury and death.

I further recognize, acknowledge and agree that it is my responsibility and sole decision to consult with a medical professional/and or veterinarian prior to my pet's and my participation with and in the Mutt Mobile and its associated recommendations to activities. I accept any and all risks.

I recognize, acknowledge, and agree that the mutt mobile and its staff may not be able to fully predict risks and outcomes. I recognize that the mutt mobile staff are not veterinarians and cannot diagnose or give medical advice. I know The Mutt Mobile offers recreational exercise for dogs.

I understand that The MUTT Mobile often records, photographs and videos patients and in turn owners while at the clinic for the purposes of education, promotion, or advertising. By signing this waiver you understand that it is your responsibility to inform us should you not want you or your dog to be recorded.

I have read, understand, and agree to the above Mutt Mobile waiver and policies.

Signature

Date